



# Our Trading Partnership



## **Stocking Policy:**

It is our policy wherever possible to hold stock ahead of expected requirements. If there are items you would like us to specifically hold in stock, please call us and we will be happy to discuss your requirements.



ASSA ABLOY

All orders placed by 5.00pm, of stocked items will be dispatched on the day of ordering, using our standard next day delivery service unless otherwise requested.

## **Delivery Options:**

Our standard delivery service is next day by 5.30pm	£10.00
Next day delivery before 12.00pm	£20.00
Next day delivery before 10.30am	£30.00
Saturday delivery before 12.00pm	£35.00
Deliveries to Northern & Southern Ireland (2 day delivery)	£20.00
Deliveries to Eire, Channel Islands & Isle of Man (2 day delivery)	£35.00
Deliveries to Isle of White (next day)	£15.00



**Carriage prices are subject to change due to ongoing increased charges from couriers for materials/transport and fuel surcharges.**

## **Payment Terms:**

Our standard terms for all account holders are 30 days from end of month of invoice. We can provide prompt payment discounts, please call to discuss your requirements.



We accept the following credit or debit cards:



## **Warranty:**

All products are supplied as guaranteed by the manufacturer, usually for a period of 12 months unless otherwise stated.



## **Errors & Omissions:**

Advanced Access Ltd does not accept liability for any errors or omissions contained within this publication.



## **Pricing:**

All prices can be found in the trade zone of our website. These are in pounds sterling and are exclusive of VAT and delivery. Current pricing is subject to change due to market conditions.



## **Terms & Conditions:**

Advanced Access Ltd standard terms and conditions apply, a copy of which can be found at the back of this price list.



## **Advanced Access Ltd - Quality Assurance Policy**

Our policy is as outlined:-

### **Scope of commercial operations**

We are a specialist distributor of Access Control related products, we do not manufacture items or install systems.

We serve the UK installation market, providing known branded products that are sourced from the original manufacturer.

Most but not all manufacturers operate under the appropriate recognised quality management system within BS EN ISO 9000, where they are not we will still supply the product, given that we are simply serving a demand for that particular brand and that they are solely available from that manufacturer.

### **Quality procedures**

We operate to internal documented policies and procedures, covering the following specific areas:-

- Sales order processing
- Purchase order processing
- Goods received processing
- Goods despatched processing
- Customer service / post sales support

These processes are all fully computerised through the application of a bespoke software package designed to provide a full audit trail for all transactions.

All goods where appropriate are dispatched in their original packaging and packaged in an additional outer carton for further protection during carriage.

Our carriers have an online shipment tracking system with POD also available online.

We are happy for bona fide clients to inspect our procedures.

### **Restriction of Hazardous Substances (RoHS) and Waste Electronic & Electrical Equipment (WEEE)**

We supply a wide range of products from a wide range of recognised brand manufacturer's, the current status regarding RoHS & WEEE compliance for the product we supply is as follows:-

We have compliance statements from most of our manufacturer's, with a wide variety of responses ranging from full compliance to full exemption.

The most common response is that Access Control products are installed and become part of the fabric of the building and so are exempt, further to this most manufacturer's are either compliant or working towards compliance.

Based on the statements provided by our manufacturer's, the product distributed by Advanced Access is either compliant and marked accordingly, or considered exempt under the current interpretation.

Where specific statements are required, please contact us and we will forward a copy of the relevant manufacturer's statement.

